# Frequently Asked Questions

## How is the lock powered?

4AA batteries. Over one year of battery life with normal usage. LED will blink slowly when batteries are running low.

## What happens if the lock's power goes out?

The door will remain in its current state. If it's locked it will remain locked. The lock is fully hands-free and fully manual. Simply use the manual knob to operate the lock.

## Will the sensor trigger when I do not want it to?

No! The novel design of the sensing area ensures the lock will only lock/unlock when your hand waves in the self-enclosed sensing area. Additionally, the locking mechanism may only be activated while the user is occupying the stall.

## Does the lock work with in & out swinging doors?

Yes. The lock works for in & out-swing doors and can be orientated on the left & right side of the door.

## Can you adjust the lock alignment?

Yes! We've all dealt with cheaper stalls that have shifted since installation making it hard to lock the door. The SmartStall™ lock is designed to alleviate this issue and can be easily adjusted to account for any shift over time. *See user Manual*

## Does the lock work for accessible stalls?

Yes. The SmartStall™ lock is ADA compliant. Most accessible stalls follow ADA codes and utilize out-swing doors. Furthermore, the hands-free optionality allows an even more accessible way to lock & unlock the stall without needing a tight grip or strenuous finger dexterity.

## Does the lock Integrate into smart building software platforms?

Yes. Our SmartStall™ + lock has an open-source API that can integrate into nearly any smart management platform.

## Is there a discount for bulk orders?

Yes. Contact us for more information. https://www.smartstallus.com/contact-us